Terms and Services

Effective October 4, 2026 · Tribalys Ghent

1. Scope

Tribalys Ghent is operated by **VeRo Entertainment** (VAT BE1023.538.852), Oudenaardsesteenweg 52, 9000 Gent, Belgium.

These Terms and Services apply to **clients and participants**: everyone who books a class through Tribalys or visits the house to attend a session.

The terms for practitioners (house membership, room bookings and workshop packages) are set out exclusively in their individual agreements with Tribalys and are not part of these Terms and Services.

2. Nature of the House

In accordance with Belgian zoning and commercial regulations, Tribalys Ghent is operated as a professional shared workspace for independent practitioners (vrije beroepen) within the zoning category of **office use, professional services and liberal professions** (kantoorfunctie, dienstverlening en vrije beroepen). The house is located in a residential area.

The primary and defining activity at Tribalys Ghent is **individual 1:1 coaching, somatic and bodywork sessions**.

All group formats held at Tribalys Ghent (group coaching sessions, classes, somatic training, integration circles, educational seminars and talks) take place in a closed, pre-registered group setting. They are **complementary add-ons** to the individual 1:1 practice of the practitioner leading them.

> **Tribalys Ghent is not an event venue.**
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> The house does not host parties, celebrations, private functions, receptions, performances, concerts, festivals or any public or private gathering that is not a professional coaching or educational format. Participation requires prior registration. There is no open public access.

3. Our Values

Tribalys is a **professional, discreet and consent-centered space** for somatic practice, embodied learning and relational health.

- **Consent and autonomy:** all interactions respect informed consent and personal boundaries.
- **Trauma-sensitive practice:** no shame-based language and no high-pressure sales tactics.
- **Professional standards:** clear ethical frameworks, Belgian law and GDPR.
- **Discretion and safety:** the privacy of clients and practitioners is foundational.

4. Who You Book with

Offer	Your agreement is with
Classes (regular group classes in the Tribalys schedule)	Tribalys (VeRo Entertainment). Tribalys sells class tickets in its own name and for its own account and is your contracting party for the class. Each class is led by an independent practitioner engaged by Tribalys. Tickets are sold via the booking platform Hipsy.
1:1 sessions	The practitioner directly. Tribalys is not a party to this agreement.
Workshops, seminars and other group formats organised by a practitioner	The organising practitioner directly. Tribalys is not a party to this agreement.

For 1:1 sessions and workshops booked directly with a practitioner, the terms of that practitioner apply. The booking page always states who organises an offer and who you are booking with.

Prior registration is required for every session. Walk-ins and tickets at the door are not possible. Classes are for adults (18+).

5. Payment and Cancellation (Classes)

Class prices are stated in euros and include 21% Belgian VAT. Hipsy charges a service fee per ticket, which is shown separately before you pay. Classes are paid in full at the time of booking via Hipsy and its payment partners. On request, Tribalys issues a VAT invoice for your booking.

> **No cancellations, refunds, rebookings or transfers**
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> A class booking is final. Booked places cannot be cancelled, refunded, moved to another date or transferred to another person. This also applies if you do not attend. As classes take place on a fixed date, the statutory 14-day right of withdrawal does not apply (Art. VI.53, 12° Belgian Code of Economic Law).
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> Only if a class does not take place because it is cancelled by the practitioner or Tribalys, or does not reach its minimum number of participants, you receive a full refund of the amount you paid.

Changes to a class: if the scheduled practitioner is unavailable, Tribalys may arrange a qualified replacement practitioner for the same class, or hold the class in another room of the house. If we have to move a class to another date or start time, you choose between a place on the new date and a full refund of the amount you paid.

6. House Guidelines

- **Arrival:** arrive on time. The practitioner receives you at the entrance.
- **Shoes:** remove outdoor shoes at the entrance. Practice spaces are entered barefoot, in clean socks or indoor slippers.
- **Neighbours:** the house is in a quiet residential street. Please arrive and leave quietly. The garden is a calm, clothed space.
- **Shared spaces:** hallways, stairs, kitchen, salon, restrooms and garden are clothed spaces at all times.
- **Substances:** attending under the influence of alcohol or drugs is not permitted. Illegal or controlled substances are strictly prohibited in the house.
- **Pets:** animals are not allowed in the house.
- **Confidentiality:** what is shared in the room stays in the room. Do not photograph or record other participants without their explicit consent.

7. Consent, Touch and Safety

Somatic and bodywork practice may involve touch. All touch is consensual and professional. Communicate your boundaries clearly and respect the boundaries of others. You may say no or stop at any moment, without giving a reason.

If you feel unsafe or uncomfortable, tell the practitioner straight away or contact the house at welcome@tribalys.be. Harassment, non-consensual touch or any form of boundary violation leads to immediate exclusion.

8. Health and Liability

You are responsible for assessing your own physical and psychological fitness for a session, and for informing the practitioner about relevant conditions before it starts. Sessions at Tribalys do not replace medical or psychological treatment.

The house: Tribalys holds public liability insurance for the premises. Accidents in the house, for example a fall on the stairs, are covered by this insurance.

The sessions: practitioners at Tribalys are independent professionals. They are responsible for the professional content and methods of the classes, sessions and workshops they lead, and every practitioner has confirmed by contract that they hold their own professional liability insurance. For classes sold by Tribalys, Tribalys is liable towards you as your contracting party within the limits of Belgian law. For 1:1 sessions and workshops booked with a practitioner, Tribalys is not a party to the agreement and is not liable for the practitioner's coaching, bodywork or guidance.

Tribalys is not liable for indirect or consequential damage, or for loss of or damage to personal belongings brought into the house. Nothing in these terms excludes or limits liability for death or personal injury, for intentional misconduct or gross negligence, or any other liability that cannot be excluded or limited under Belgian law.

9. Privacy

How Tribalys processes personal data (class bookings, newsletter, website) is described in our Privacy Policy. Practitioners are independently responsible for any personal or health information you share with them in a session.

10. Changes to These Terms

Tribalys may update these Terms and Services. Bookings already made remain subject to the terms that applied at the time of booking.

11. Applicable Law

These Terms and Services are governed by Belgian law. Disputes are submitted to the competent courts of Ghent (Gent), Belgium, without prejudice to any mandatory consumer protection rules. We always aim to resolve questions through direct, good-faith conversation first.

12. Contact

Email: welcome@tribalys.be

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